



PRESS Release

City of Rockport · 622 E. Market Street · Rockport, Texas 78382 · (361) 729-2213

FOR IMMEDIATE RELEASE
MARCH 10, 2016

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CITY OF ROCKPORT – PUBLIC NOTICE TO BOIL WATER

Sometime during the storm event of Wednesday 03/09/16, a lightning strike impacted the computers monitoring the water levels in the City of Rockport water storage tanks. As a result, the water system experienced low pressures for a limited period.

The City was alerted to the problem at 1:20 am on Thursday, March 10 and by 1:30 am the situation was rectified, with the system returning to normal function with proper pressure, pump function and tank flow.

As a precautionary measure, the City of Rockport is complying with the Texas Commission on Environmental Quality (TCEQ) requirement that our water system City of Rockport (PWS ID TX0040002) notify customers of the need to boil their water prior to consumption.

According to TCEQ guidelines and an abundance of caution, water for drinking, cooking and making ice should be boiled and cooled prior to use to ensure destruction of any potential, harmful bacteria and microbes. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

(more)

City of Rockport Water Boil Notice – Page 2
March 10, 2016

Secondly, the City has been testing for chlorine residuals since first becoming aware of the situation early this morning and throughout the day, all of which showed normal chlorine level. Bacteriological samples were also taken and sent to the lab for assessment and results will be available on Friday, March 11.

Questions concerning this matter should be directed to the City of Rockport Public Works Department at 361-790-1160 (until 4 pm) or Public Works After Hours at 361-729-1111 (4 pm – 7 am).